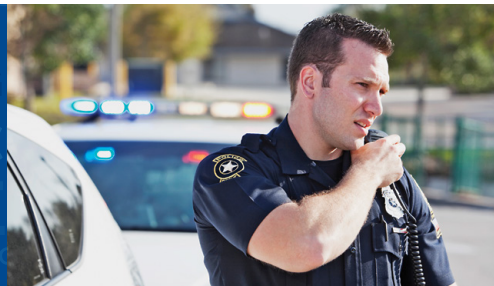


Customer Success Story:

New York Department of Corrections



Public Sector | English as a Second Language



Public Sector

New York State Department of Correctional Services offers Rosetta Stone solution in statewide ESL program

About

The New York State Department of Correctional Services (DOCS) is responsible for the confinement and habilitation of more than 60,000 inmates held at 68 state correctional facilities, as well as a drug treatment campus and residential treatment facility. One of the largest state prison systems in the U.S., DOCS strives to enhance public safety by addressing the needs of all inmates so they can return to their communities better prepared to lead successful and crime-free lives. The government agency works with inmates to improve skills and provide individual treatment services, based on their ability and willingness to participate.

Situation

With approximately seven percent of inmates in the state's correctional system having limited English proficiency, DOCS recognized that in order for inmates to lead successful and crime-free lives, they need to be equipped with the necessary language tools. Developing an English as a Second Language (ESL) program became a priority for correctional facilities statewide.

Solution

During the planning stages of the ESL program, DOCS learned of the success the U.S. Army, school districts and major corporations experienced using Rosetta Stone® Language Lessons Version 3 for Public Sector and incorporated the language-learning solution into the overall ESL curriculum and teacher instruction. The Rosetta Stone solution was ideal for DOCS, as the scalability and value of the program made it possible to introduce ESL learning to thousands of inmates throughout the state.

Results

For more than five years, 62 correctional facilities in New York have enhanced their ESL programs with the Rosetta Stone solution. Non-native speakers are immersing themselves in English learning with speech analysis tools, grammar and spelling components and predefined course templates that adeptly complement their ESL instructors' expertise. In addition to traditional ESL learning, the Rosetta Stone solution has been used for Adult Basic Education (ABE) in many DOCS facilities. Native speakers who have a low-level understanding of English have leveraged the easy-to-use solution to develop fundamental language skills.



About Rosetta Stone

Rosetta Stone is a global leader in technology-driven language and learning solutions for individuals, classrooms, and entire organizations.

Our scalable, interactive solutions have been used by over 12,000 businesses, 9,000 public sector organizations, and 22,000 education institutions worldwide, and by millions of learners in over 150 countries.



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