

Rosetta Stone®
Node-Locked License
Network Installation Guide

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Need Help?

Online Knowledge Base:

www.RosettaStone.com/support

Live Technical Support: 1-800-280-8172

Weekdays, 9am–8pm (Eastern Time)

Rosetta Stone® Network Installation Guide

Node-Locked Licenses allow users to access Rosetta Stone on a limited number of licensed computers. Your 16-digit License Activation Code is applied to the inside of the Installation Materials folder that holds the CD-ROMs.

IMPORTANT: Do not install licenses through a remote connection. All license activation must be done when physically located at the workstation. Do not install licenses to a test workstation. Once a license is installed, it cannot be re-used or moved without assistance from Technical Support.

The **Student Management System (SMS)** is an optional component that can be used to track student progress. See the *Student Management System Manual* for more information.

Node-Locked License Installation

A Storing Rosetta Stone Language Data

Tip: For more setup options, see Storing Language Data in the Reference Section, page 6.

- 1 Insert the Level 1, 2, or 3 Rosetta Stone Language Data CD-ROM into the CD-ROM drive on a server. (For Windows, the Autoplay application on the Language Data CD-ROM will start automatically. Click **Quit** to exit.)

*Tip: In Windows Explorer, right click on the CD-ROM icon and select **Explore** to access the contents.*

2 Copy the Language Data to server:

Windows server: Create a folder for each language and copy the entire contents of the Language Data CD-ROM into the folder overwriting any duplicate files.

Macintosh server: Create a separate folder for each Language Data CD-ROM. Copy the entire contents of each Language Data CD-ROM into its appropriate folder.

- 3 Share the folder. (For Macintosh, set the folder as a share point.) Set the sharing permission for the folder and contents to **Read Only** for all users.

Note: To install the Student Management System (SMS), continue to Section B. If you are not installing the SMS, skip to Section D.

B Installing the Student Management System (SMS)

- 1 Insert the SMS CD-ROM into the server computer.

Windows: When the dialog box appears, click **Next** to start the installation.

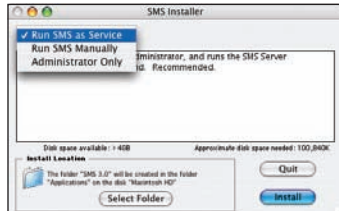
Macintosh: Double-click **SMS Installer**. Click **Next** at each prompt.

- 2 Leave **Run SMS as Service** selected.

Windows: Click **Next**. Click **Yes** to add desktop icons.



Macintosh: Click **Install**.

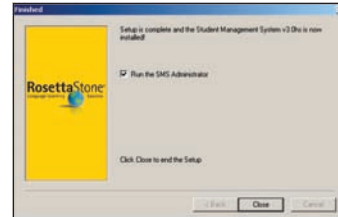


- 3 If you have more than one IP address on your computer, the following screen appears during installation:



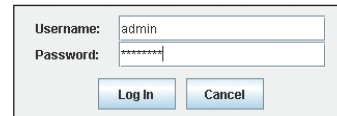
Select an IP address from the pull-down menu to direct the SMS Installer to run the SMS Server on that IP address.

- 4 Windows: When you reach the **Finished** screen, leave **Run the SMS Administrator** selected and click **Close**.



Macintosh: When your installation is complete, go to **Applications** → **SMS 3.x** and double-click on **Administrator**.

- 5 In the SMS Administrator screen, log in with Username: **admin** and Password: **password**. Click **Log In**.



- 6 Click **No** when prompted to make a backup of the database. After your students start working, click **Yes** once a week. The database backup is created as a date- and time-stamped file in the SMS folder on your hard drive.



C Setting Up the SMS

Note: If you have installed the SMS, follow these steps for the initial set up of the SMS. You can return to the Wizard at any time to add more Instructors or Students.

- 1 In the Menu Bar, select **File → Setup Wizard**. With **Set Up Instructors** selected, click **Next**.



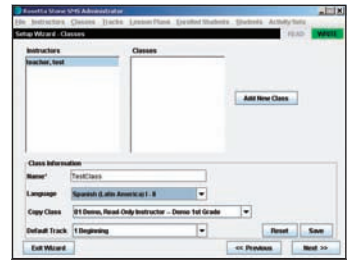
- 2 To create a new Instructor, click **Add New Instructor** and enter the Instructor information.

To allow the Instructor to add Students and Instructors, check the box to Grant Administrator Access. Click **Save** and click **Next**.

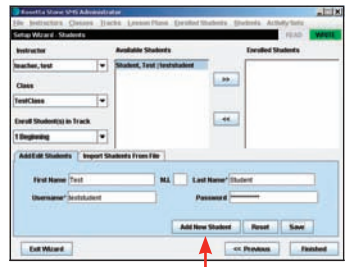
Note: Administrator Access should be granted sparingly because it locks the SMS for editing.



- 3 To create a new class, click **Add New Class**. Fill in the Class Name, select the Language, select a class from the Copy Class list and select a Default Track to use for the class. Click **Save** and click **Next**.

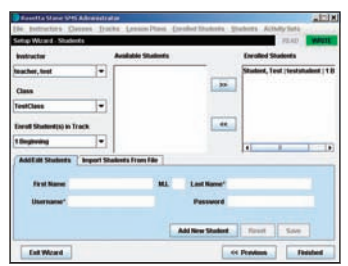


- 4 Click **Add New Student**. Fill in the student's Name, Username and Password and click **Save**. A Password is recommended but not required.



Click to add a student.

- 5 Select the Instructor and Class, and choose a Track to Enroll Student(s) in Track. Select the student in the Available Students list. Click **>>** to enroll the student.



- 6 The student moves to Enrolled Students. Click **Finished**. The Setup Wizard closes and the SMS Administrator screen returns. Close this screen.

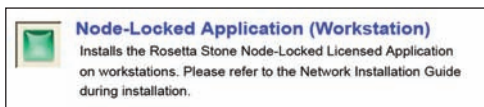
Tip: On each Instructor workstation, install the SMS as Administrator Only. Instructors can monitor their own classes and students.

D Installing Rosetta Stone

You will need the 16-digit License Activation Code from the inside of the Installation Materials folder which holds the CD-ROMs.

To activate your license, the workstation must have a one-time Internet connection. Your license will be locked to the workstation. Install the program on the computer that you want to run Rosetta Stone.

- 1 Insert the Network Application CD-ROM.
Windows: select **Install**.
Macintosh: select **Rosetta Stone Installer OS X** then **Install**.
Follow the prompts to the Select Install Type Screen.
- 2 Select **Node-Locked Application (Workstation)**. Click **Next** (Windows) or **Install** (Macintosh) and continue through installation.



- 3 If you installed the SMS, click on **Find SMS Server(s)** and select the server. If you did not install the SMS, close this window.



E Activating the Node-Locked License

- 1 Enter your 16-digit License Activation Code (LAC) on the Node-Locked License Activation Screen. Click **Next**.

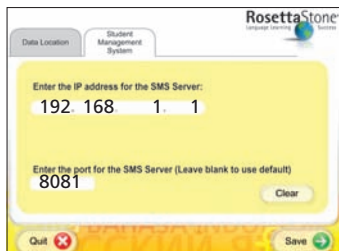
- 2 If a proxy configuration is required to access the Internet, check the "I need to use a proxy server to access the Internet" checkbox and enter the IP address and port number for your proxy server. You may use either the hostname or the IP address of the proxy server. If your network does not use a proxy server, leave the field blank. Click **Save**.
- 3 When the LAC is activated successfully, you will be notified as to where the license file has been saved. Click **Activate another LAC** if you wish to enter another activation code or **Exit** to complete the installation process.

Note: Activation may take some time. Do not click **Cancel** while activation is in progress.

- 4 **Network Configuration Utility**
On the Data Location Screen, enter the path to the Language Data or click **Browse** to find the shared Rosetta Stone Language Data on the network. If data is shared on multiple servers or folders, add multiple paths here. Click **Verify All** to ensure the workstation can communicate to all the data shares. Click **Save** to save your changes.



- 5 On the Student Management System Screen, the IP address and port number of the SMS Server appear if SMS is installed. If needed, enter the IP address and port and click **Save**.



Note: The numbers above are examples, your unique IP address and port number will differ.

*Tip: If you are not using the SMS, click **Clear** and **Save**. To return to this screen, choose*

*Windows: **Start** → **Programs** → **Rosetta Stone** → [version number] → **Administrator Tools** → **Network Configuration Utility**.*

*Macintosh: **Applications** → **Rosetta Stone** → [version number] → **Network Configuration Utility**.*

*Tip: To find the IP address and port number of the SMS Server, select **SMS Configuration** from the **Student Management System Program** menu (Windows) or **Applications** folder (Macintosh).*

Reference Section

Important tips:

- System requirements – For current system requirements, go to www.RosettaStone.com, click **Support**, and click **System Requirements**.
- Typically, the Student Management System is installed to run as a service on the server machine so that the SMS server runs continuously in the background.
- The Network Application CD must be installed to each client machine one at a time. Each installation will require an Internet connection to activate the license tied to the machine.
- The Rosetta Stone Application and SMS cannot be installed to a Novell or Linux server, and do not run through Citrix, Thin Clients or Terminal Server.
- A printed SMS manual is included with your materials. This and other manuals are available at www.RosettaStone.com. From the homepage, click **Support**, then click **Downloads**.

Node-Locked Licenses

With a Node-Locked License, the licenses are attached, or locked, to specific computer workstations. This allows for an unlimited number of users to access Rosetta Stone on a limited number of licensed workstations. Workstations with a Node-Locked license can run Rosetta Stone while disconnected from the network. Node-Locked Licenses are required for Mac-only networks.

You will need to install the Rosetta Stone application **ONLY** on the number of workstations, for which you have licenses. Once installed, Rosetta Stone will only be accessible on those specific computers. These workstations must have a one-time Internet connection for license activation. *Example:* Your institution purchased five Rosetta Stone Spanish Level 1 licenses. Your institution has 20 computers in a computer lab. Your supervisor would like you to install Rosetta Stone on five computers in the lab. An unlimited amount of users can access the Rosetta Stone, but only from those five computers.

Storing Language Data

On a Server

The language data is normally stored in a shared folder with read-only permissions on a server.

Note: You may install the language data on any file server that can be accessed by the client workstations.

Workstations with Language Data on a Server

Rosetta Stone will identify language data if it is stored at the root of any mapped drive or mounted volume. You will not need to specify the data paths in the Network Configuration Utility if language data is stored at the root of a physical or logical drive letter/mapped drive (Windows) or mounted volume (Macintosh).

If the language data is not stored at the root level of a logical or physical drive, you will need to specify the data paths in the Network Configuration Utility. See **Network Configuration Utility** in Step E4 of the installation section of this guide. *Note:* For Macintosh environments, make sure you set the workstations to mount the server containing the language data at startup.

On Workstations with Language Data on the Local Hard Drive (off network)

The language data can also be copied to the hard drive of individual client machines. You will need to specify the data paths in the Network Configuration Utility. See **Network Configuration Utility** in Step E4 of the installation section of this guide.

Troubleshooting

I get a message that says: "Activation failed: There are not enough licenses available to fulfill your request."

You have either attempted to activate more licenses than were purchased, or all of your licenses have already been activated. Refer to the information applied to the inside of the Installation Materials folder to find out how many licenses were purchased.

Unsuccessful License Activation

Make sure that your Internet connection is working and try activating the license again. If unsuccessful after a third time, click **Exit** and contact Product Support at <http://www.RosettaStone.com/support>

I get a message "Error 4146."

It may be caused by an invalid URL or a lack of Internet connection, an improperly configured proxy server, or a permissions restriction.

I get a message "Error 4165."

Is the machine off-line? Establish connection to your ISP and try again.

My license worked, but now it doesn't.

1. Have you made changes to your license file?
Node-locked license files may not be edited or copied to another computer.
2. Have you changed your hardware?
If you have changed your hardware (hard drive, network card, etc.), you may need to re-host. See **How to Re-host a License** in the following section.

I have a node-locked workstation running and I want to activate another license for a different language or level on the same computer.

Windows: Go to the **Start → Programs → Rosetta Stone → [version number] → Administrative Tools** shortcut and launch the **Node-Locked License Activation Module**.

Macintosh: **Applications → Rosetta Stone → [version number] → Node-Locked Activation Module**.

Click **Activate another License** to add another license to this computer. See Section A if you are adding a new language or level to the network. Then see Step E4 to update the workstation to reference the new Language Data location.

We are using other FLEXnet licensed products.

You may want to visit Macrovision's support website at <http://www.macrovision.com>.

How to Re-host a License

If the hardware of your workstation has been changed, damaged or you wish to move a license to a different workstation, you may need to re-host the license on another machine.

This is best done at the workstation to be re-hosted.

To re-host a license on another machine, first you must return the license, then re-host the license. You will need:

- the License Activation Code (LAC)
- the Hostid of the machine to return
- the Hostid of the machine to re-host
- an Internet connection.

How to Find the Hostid

Windows:

1. Select **Start → Run**
2. Type **cmd** and click **OK**.
3. Type **ipconfig/all** after the prompt.
4. Press **Enter**.
5. The hostid is the Physical Address.

Macintosh: Select Apple Icon → **About This Mac → More Information → Network → Ethernet Address**.

Returning a License

Go to <http://licensing.rosettastone.com>

1. Enter the LAC in the **License Activation Code** field. Click **Login**.

2. Select **Return Licenses**.

3. Enter the hostid of the machine to return in the **Hostid** field or check the box by the item to be returned. Scroll down and click **Return**.

4. Confirm your selection for return by clicking **Confirm**.

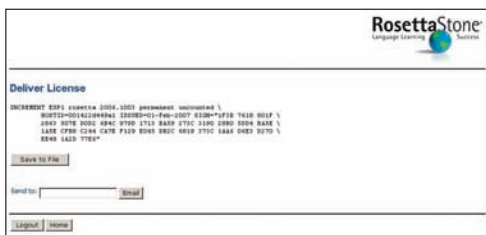
Re-hosting the License

1. Select the product to re-host or check the box by the item you would like to re-host.
2. Select the hostid type in the **Node-locked Hostid Type** field. Usually **Ethernet** should be selected.
3. Enter the hostid of the machine to re-host in the **Node-locked Hostid** field.

4. Click **Generate** to generate the new license file.
5. If you are working from the machine to be re-hosted, click **Save to File**. Save the new file to the location you selected during installation.

Windows: **C:\ProgramFiles\Rosetta Stone\Licenses.**

Macintosh: **Applications → Rosetta Stone → Licenses**



If you are not working from the machine to be re-hosted, enter an email address in the **Send to** field and click **Email**. Copy the new file from the email to the machine to be re-hosted in the path location you selected during installation.

Windows: **C:\ProgramFiles\Rosetta Stone\Licenses.**

Macintosh: **Applications → Rosetta Stone → Licenses**

Uninstalling the Program

To Uninstall for Windows

Windows users have three options for uninstalling the program:

Option 1

Click the **Uninstall Rosetta Stone** button on the Autorun screen.

Option 2

Click **Start → Programs → Rosetta Stone → [version number] → Administrative Tools → Uninstall Rosetta Stone [version number]**.

Option 3

- Click on **Start** in the Windows task bar.
- Select **Settings**.
- Click on **Control Panel**.
- Double-click on **Add/Remove Programs**.
- Select **Rosetta Stone [version number]**.
- Click **Remove**.

To Uninstall for Macintosh

Drag the Rosetta Stone folder into the trash. Be sure to throw away any aliases you may have created.

Glossary of Terms

Application

The program that runs the Rosetta Stone language learning interface for the student.

Language Data CD-ROM

The language information component of the Rosetta Stone program. This information is on a separate disc from the application. The language data can be stored either on the hard drive of the computer where the application is installed or on a server on the network.

License

The legal right to use a Rosetta Stone product.

License Activation code (LAC)

The 16-digit code that is used to validate a license at activation is located inside the Installation Materials folder that holds the CD-ROMs and lists the type of license and number of licenses.

License file

A file in the Licenses folder that contains the activated license information.

Network Application CD-ROM

The disc which contains the application program and FLEXnet licensing software. This is a separate disc from the Language Data CD-ROM.

Network Configuration Utility

A tool that contains the IP addresses and data paths needed by the client machine.

Node-Locked license

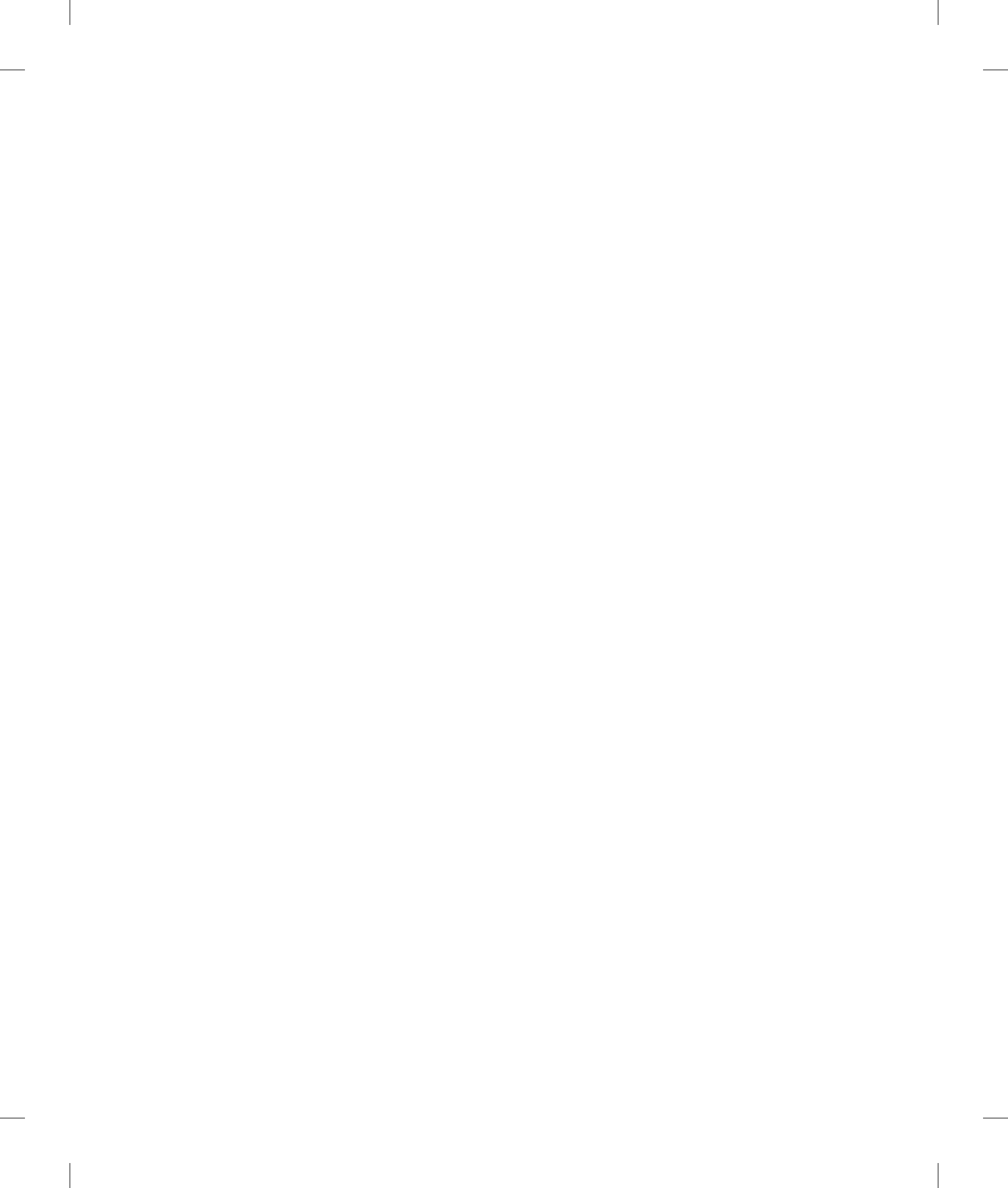
A license that authorizes use of Rosetta Stone products on specific machines.


Student Management System (SMS)

A component that allows Instructors to control and monitor student study of Rosetta Stone.

Workstation

A computer where a user can access Rosetta Stone.





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