

GETTING STARTED WITH ROSETTA STONE

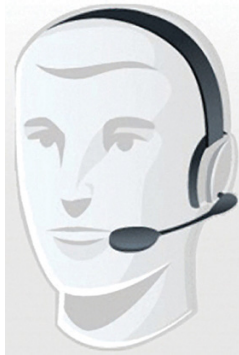
Headset Setup Guide



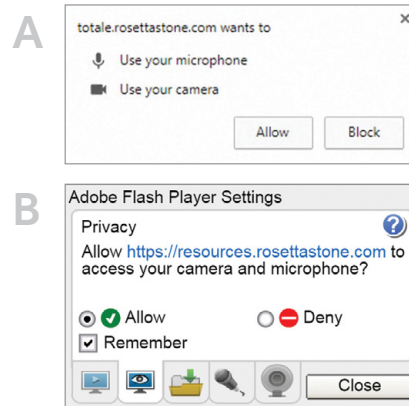
Getting Ready:

1. With the computer closed, insert the USB headset into any of the USB ports.
2. Open the computer and sign in.
3. Sign into the Rosetta Stone® program as instructed by your teacher.

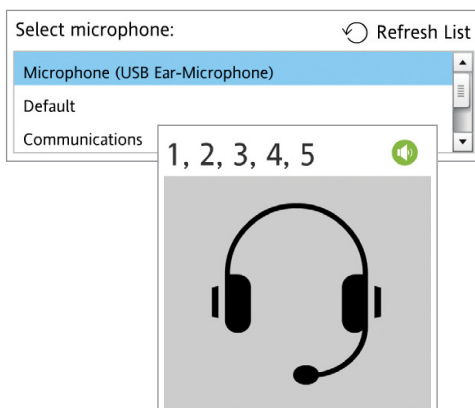
- 1** Put on your headset. Move the microphone about three fingers away from your mouth. It should not be close to or touching your lips.



- 2** **Box A.** Click "Allow"
Box B. Click "Allow," check "Remember," then "Close"



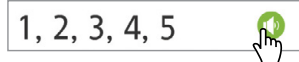
- 3** Select your headset and click continue. Follow the instructions on the screen to complete the microphone calibration.



- 4** If it fails, follow these tips. If it doesn't help, ask your teacher or flip this over and follow the steps for the problem you have.

Remember:

- **Try again.** If you don't pass right away, take your time and try again.
- **Louder and closer is never better.** The Rosetta Stone program has big ears, so speak clearly.
- **Listen to your voice.** If the microphone setup fails, click on the green speaker to playback the recording and make the necessary adjustments.





Before doing anything here, follow the *Getting Started With Rosetta Stone* steps exactly, at least once (see reverse side).

Still Need Assistance?

If your issue appears on this list, follow the steps to resolve it. Anyone can follow these steps, but if you are a student who needs additional assistance, ask your teacher.

Microphone setup always fails

- If you see white dots light up when you talk during the test, follow directions for "I see the white dots when I talk, but it fails."
- Once more, follow the *Getting Started With Rosetta Stone* steps **exactly**.
- If the issue continues, try a new headset and perform those steps again **exactly**.
- If the issue continues, try a different USB port and perform those steps again **exactly**.

I can't hear anything or it is too quiet.

- Make sure the computer volume is up and not muted.
- While in any lesson, click on the Gear icon at the top right and move the Speaker Volume slider up.
- Plug in a new headset and follow the *Getting Started With Rosetta Stone* steps again **exactly**.
- If the issue continues, try a different USB port and perform those steps again **exactly**.

I see the white dots when I talk, but it fails.

Play your voice recording by clicking on the green speaker icon from the Microphone Setup Unsuccessful screen.

- **A lot of background noise.** Find a quieter place or let your teacher know so they can quiet the room.
- **I sound like a robot.** Make sure the microphone isn't touching your mouth, and that you are speaking normally. If this doesn't work, try a new headset and repeat the steps on *Getting Started With Rosetta Stone*.
- **I can barely hear myself.** Make sure your computer volume is up. Repeat the *Getting Started With Rosetta Stone* steps, but make sure you select your USB microphone when asked to select a microphone.
- **I sound normal** – It might be normal to you but the Rosetta Stone® program doesn't think so. Try a new headset and repeat the setup again.