

Below are the instructions for moving a database from one computer to another with: The same product version installed, the same language levels installed and the same MySQL database password.

1. Go to the Start Menu -> Run -> type in 'services.msc' and hit enter (this will launch the system services window)
2. Scroll down to the Rosetta Stone services and stop the 'Rosetta Stone Ltd MySQL' service by right-clicking and selecting Stop (Its normal if this stops a few other services as well)
3. Navigate to 'C:\Program Files\Rosetta Stone\Rosetta Stone Manager V3 Server\mysql\'', right-click on the 'data' folder and select Send to -> Compressed (zipped) folder
4. Move the data.zip folder that was created out of that directory to a safe one like the desktop or your documents. Somewhere outside of the Rosetta Stone program files essentially.
5. Navigate to 'C:\Program Files\Rosetta Stone\Rosetta Stone Manager V3 Server\script\'', make a copy of the 'install.log' file and paste it to the same place you saved your data.zip folder.
6. Open the install.log file and search the document for the word 'password' and click through the first couple results to see if the database password was ever set to anything other than the default 'rosetta', make a note of the current database password as indicated by this file
7. Install the Manager Server on your new machine using your data's MySQL database password and with the same language levels as your previous installation (you can see we need the configurations to match)
8. Once installed you want to stop the services on your new server and navigate to it's fresh mysql/data folder, refer to steps 1 and 2. Rename or move this folder and replace it with an extracted copy of your backed up database. I would hold onto the clean data folder in case you need to revert at all.
9. Restart the Rosetta Stone services and launch the manager to see your database reflected in the learner lists.